



# Quality Policy

Valmet is a leading global developer and supplier of process technologies, automation and services for the pulp, paper and energy industries. With our automation systems and flow control solutions we serve an even wider base of process industries.

**We are committed to high quality in our operations and in the products and services we provide to our customers.**

**To fulfill this commitment:**

- We supply our customers with sustainable and high-quality technology, automation and services.
- We interact closely with our customers to understand their needs and expectations to ensure sustainable business relationship.
- We fulfill the requirements agreed with our customers and external providers to ensure their satisfaction and loyalty.
- We are continually developing our management system to ensure harmonized way to operate throughout the value chain.
- We ensure that the values and competencies of our people match those required to produce high-quality solutions.
- We all take personal responsibility for the quality of our work and for continuous improvement.

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Thomas Hinnerskov  
President and CEO  
Valmet Corporation

